

# Service Performance Challenges

The Service Performance Challenge Programme is a key mechanism for monitoring performance, future plans, efficiency targets, budget discipline, and risk management throughout the council.

The meetings are chaired by the relevant Corporate Director, and are attended by the Cabinet Lead Member for Finance & Assets, the Lead Member for Modernising and Performance, the Head of Business Planning & Performance, and the Head of Finance & Assets. Other key elected members from the Cabinet and Scrutiny may also attend, as may the Leader and Chief Executive. This panel will provide a comprehensive 'challenge' to each Head of Service on the running of their service.

The meetings are usually held in October-November (mid-year) and May-June (year-end). It should be noted, however, that there is a delay in the programme this year to accommodate the recent Council elections. The Service Performance Challenge meetings held in October-November each year will act as a means to update the Efficiency Programme. This will include discussion of draft budgets and plans at a time when the WG settlement is known, but before Council makes its final decision on adopting the budget. Following the May-June Service Performance Challenge, services will draw up draft Service Plan proposals and any capital or revenue bids that require funding beyond the projected service budget.

The current timetable for the Challenge programme is below. Paperwork will be emailed one week before the meeting. If you have any problems or queries, please contact the Corporate Improvement Team on 01824 706161.

**Service Performance Challenge  
June – July 2012**

Service:	Date:	Venue:
Housing & Community Development – Peter McHugh	Wednesday, June 13 2.00 p.m.	Cabinet Room, County Hall, Ruthin
Children & Family Services – Leighton Rees	Monday, June 18 2.00 p.m.	Conference Room 1a, County Hall, Ruthin
Adult & Business Services – Phil Gilroy	Wednesday, June 20 2.00 p.m.	Cabinet Room, County Hall, Ruthin
Environmental Services – Steve Parker	Tuesday, June 26 2.00 p.m.	Cabinet Room, County Hall, Ruthin
Legal & Democratic Services – Gary Williams	Wednesday, June 27 9.30 a.m.	Cabinet Room, County Hall, Ruthin
Business Planning & Performance – Alan Smith	Friday, June 29 2.00 p.m.	Conference Room 1a, County Hall, Ruthin
Education and Customers & Education Support – Karen Evans & Jackie Walley	Tuesday, July 3 9.00 a.m.	Conference Room 1a, County Hall, Ruthin
Communications, Marketing & Leisure – Jamie Groves	Wednesday, July 4 9.00 a.m.	Cabinet Room, County Hall, Ruthin
Finance & Assets – Paul McGrady	Thursday, July 5 9.30 a.m.	Conference Room 1a, County Hall, Ruthin
Highways & Infrastructure – Stuart Davies	Wednesday, July 11 2.00 p.m.	Cabinet Room, County Hall, Ruthin
Regeneration – Steve Parker, Graham Boase, and Peter McHugh	Friday, July 13 2.00 p.m.	Conference Room 1a, County Hall, Ruthin
Planning & Public Protection – Graham Boase	Tuesday, July 24 2.00 p.m.	Conference Room 1a, County Hall, Ruthin
Strategic Human Resources – Linda Atkin	Thursday, July 26 2.00 p.m.	Cabinet Room, County Hall, Ruthin